



March 31, 2015

End of Support Reminder

Dear Unity Customer,

Merge (formerly DR Systems) strives to select only the best third-party software and hardware solutions that maximize the performance of your Unity Enterprise Imaging platform, and are cost effective and reliable. Inevitably, sometimes these products are made obsolete and discontinued by their manufacturer. As a result, we have very little access to spare parts and service support. This is the primary reason for ending support for the products listed below. Starting from the respective dates listed below, we will no longer cover these products under service contract. We have continued to support these specific products well past the manufacturer's end of support notification.

<u>Product</u>	<u>End of Support Date</u>	<u>Date of First Notification</u>
▪ Microsoft® Windows® XP	Jun. 30, 2014	notification posted 6/30/12
▪ EMC Centera: Gen 4 LP 750GB drives	Feb. 28, 2014	notification posted 12/31/12
▪ Microsoft® Windows® 2003 Server	Jun. 30, 2015	notification posted 12/31/12
▪ HP Servers: DL360 G6 DL380 G6	Dec. 31, 2014	notification posted 6/30/13
▪ Rimage (Network Media Ambassador): 5300N	Dec. 31, 2014	notification posted 6/30/11
▪ HP Workstation: 8100 Elite Workstation	Jun. 30, 2015	notification posted 12/31/13
▪ HP Workstation: 8200 Elite Workstation	Dec. 31, 2015	notification posted 6/30/14
▪ DVD Guardian	Dec. 31, 2014	notification posted 6/30/14
▪ HP Workstation: Z600 Workstation	June 30, 2016	notification posted 12/31/14

Please work with your Account Executive for a recommended hardware/software replacement strategy designed to minimize any disruption in your diagnostic imaging operations.

If you are unsure who your Account Executive is, please call **Sales Support at (800) 794-5955 and select option 8**. As always, we thank you for allowing us to serve your diagnostic imaging management needs. We strive to keep our customers at the forefront of the newest and most cost efficient technology and believe our organization continues to be a valuable information system partner for your long term clinical and financial success. For a full list of equipment going end of life please contact sales@drsyst.com.

Sincerely,

Merge Healthcare