

October 31, 2014

End of Hardware Support Reminder

Dear DR Systems Unity Customer,

DR Systems strives to select only the best third-party software and hardware solutions that maximize the performance of your Unity Enterprise Imaging platform, and are cost effective and reliable. Inevitably, sometimes these products are made obsolete and discontinued by their manufacturer. As a result, DR Systems has very little access to spare parts and service support. This is the primary reason for ending support for the products listed below. Starting from the respective dates listed below, DR Systems will no longer cover these products under service contract. DR Systems has continued to support these specific products well past the manufacturer's end of support notification.

<u>Product</u>	<u>End of Support Date</u>	<u>Date of First Notification</u>
Microsoft® Windows® XP	Jun. 30, 2014	notification posted 6/30/12
EMC Centera:	Feb. 28, 2014	notification posted 12/31/12
• Gen 4 LP 750GB drives		
Microsoft® Windows® 2003 Server	Jun. 30, 2015	notification posted 12/31/12
HP Servers:	Dec. 31, 2014	notification posted 6/30/13
• DL360 G6 • DL380 G6		
Rimage (Network Media Ambassador)	Dec. 31, 2014	notification posted 6/30/11
• 5300N		
HP Workstation:	Jun. 30, 2015	notification posted 12/31/13
• 8100 Elite Workstation		
HP Workstation:	Dec. 31, 2015	notification posted 6/30/14
• 8200 Elite Workstation		
DVD Guardian	Dec. 31, 2014	notification posted 6/30/14

DR Systems will continue to support the Unity RIS/PACS software under the terms and conditions of the maintenance agreement. This announcement covers ONLY the specific hardware discontinued by the manufacturer and no longer available for repair. DR Systems has continued to support these specific hardware models well past the manufacturer's end of support notification. As of December 31, 2015, and December 31, 2014 for the specified products, DR Systems will no longer be able to repair or replace these hardware models.

Please work with your DR Systems Account Executive for a recommended hardware replacement strategy designed to minimize any disruption in your diagnostic imaging operations. There are several solutions available and are briefly described below. More information may be obtained from your Account Executive.

- Do not replace any equipment now. Purchase new replacement equipment as failures occur.
- Replace key components only and purchase new replacement equipment as failures occur.
- Replace all equipment over the next 12 months in phases
- Replace all equipment at one time in the next 12 months

If you are unsure who your DR Systems Account Executive is, please call **Sales Support at (800) 794-5955 and select option 8**. As always, we thank you for allowing DR Systems to serve your diagnostic imaging management needs. We strive to keep our customers at the forefront of the newest and most cost efficient technology and believe DR Systems continues to be a valuable information system partner for your long term clinical and financial success. For a full list of equipment going end of life please contact sales@drsys.com.

Sincerely,
DR Systems, Inc.