



## Important Notice for DR Systems Users

June 30, 2014

### End of Hardware Support Announcement

End of Hardware Support Date	End of Hardware Support Component
December 31, 2015	HP Workstation - HP 8200 Workstation
December 31, 2014	DVD Guardian

Dear DR Systems Unity RIS/PACS User,

As of **December 31, 2015**, DR Systems will cease support for Hewlett Packard workstation models 8200. DR Systems will also cease to support the DVD Guardian starting December 31, 2014. Starting from this date, DR Systems will no longer cover these products under service contract. Due to the nature of the personal computer hardware industry, Hewlett Packard, Vidar, and other major off-the-shelf hardware vendors end production and service on their legacy hardware. As a result, DR Systems has very little access to spare parts and service support. This is the primary reason for ending hardware support for the products listed above on the dates specified.

### End of Hardware Support Description

DR Systems strives to select only the best third-party software and hardware solutions that maximize the performance of your Unity™ RIS/PACS platform, and are cost effective and reliable. Inevitably, sometimes these products are made obsolete and discontinued by their manufacturer. In some cases, repairs are not possible because parts are no longer available. In order to prolong your hardware investment, DR Systems seeks out alternative sources for replacements parts and repair. When these options run out, we are then forced to end support for those products.

*DR Systems will continue to support the Unity RIS/PACS software under the terms and conditions of the maintenance agreement.* This announcement covers ONLY the specific hardware discontinued by the manufacturer and no longer available for repair. DR Systems has continued to support these specific hardware models well past the manufacturer's end of support notification. As of **December 31, 2015, and December 31, 2014** for the specified products, DR Systems will no longer be able to repair or replace these hardware models.

Please work with your DR Systems Sales Representative for a recommended hardware replacement strategy designed to minimize any disruption in your diagnostic imaging operations. There are several solutions available and are briefly described below. More information may be obtained from your Sales Representative.

- Do not replace any equipment now. Purchase new replacement equipment as failures occur.
- Replace key components only and purchase new replacement equipment as failures occur.
- Replace all equipment over the next 12 months in phases
- Replace all equipment at one time in the next 12 months

If you are unsure who your DR Systems Sales Representative is, please call sales support at (800) 794-5955 and select option 2. As always, we thank you for allowing DR Systems to serve your diagnostic imaging management needs. We strive to keep our customers at the forefront of the newest and most cost efficient technology and believe DR Systems continues to be a valuable information system partner for your long term clinical and financial success. For a full list of equipment going end of life please [click here](#).

Sincerely,  
DR Systems, Inc.